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Volunteering ACT 18th Annual Report

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**Wendy
Whitem-Trunz**

Vice President

BA, Dip Ed, MA, MBA, MSc, GAICD

Wendy specialises in policy, strategic and operational planning in business, government and the not-for-profit sectors. She has taught in universities and worked in change management, recruitment and performance improvement in major corporations in both Australia and overseas. Her life-time involvement in the community includes volunteering as a Scout leader, SME business mentoring programs and in the women's movement



**Michael
Talevich** Treasurer

Michael has been Treasurer on the Board of Volunteering ACT since 2005. He works as an assistant manager at KPMG, where he has been employed since completing Commerce and Law degrees at the ANU. Michael is a member of the Institute of Chartered Accountants in Australia and in his spare time plays AFL Football.

Patron of Volunteering ACT

Margaret Reid OA

Board of Governance

Executive

President:	Tim Turner
Vice President:	Wendy Whitem-Trunz
Treasurer:	Michael Talevich
Secretary:	Kay Mercieca
Public Officer:	Laura Turnbull

Ordinary Members

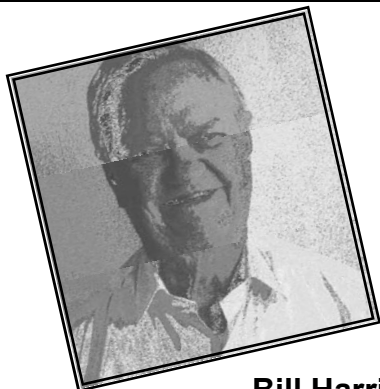
Roberta Liddell
Ruth Pratt
Jason Lange
Jim Purcell

Council of Advice

Bill Harris
Margaret Reid
Greg Castle
Niree Creed
Brendan Lynch
Clinton White
Roberta McRae
Margaret Beerworth
Russell Larnach
Tracey Feeney

Canberra Volunteers' Day Team of Volunteers
(under the leadership of
Michael Kourteff and Nicole Forrester)

Volunteer Hours = 820 = 0.42 FTE Staff



Bill Harris

Chair of Council of Advice

Bill Harris is chair of Volunteering ACT's Council of Advice. A former high ranking Commonwealth public servant, after nearly 30 years in the Australian Public Service Bill became the pioneering head of the ACT Administration when he took up the challenge of implementing self-government in the Territory. He held that position for seven years before choosing to retire to pursue a second career as a consultant specialising in public sector reform. In that role he has worked for the World Bank, AusAID and similar agencies in a number of developing countries, including Nepal, Indonesia, Mongolia, Timor Leste, Solomon Islands, and Cambodia. Bill has been a member of Volunteering ACT's Council of Advice since he chaired the ACT Committee for the International Year of Volunteers in 2001.



Volunteering ACT

Vision, Mission & Values

Vision

Volunteering ACT is recognised as the leading advocate enriching volunteering in the ACT and region.

Mission

We advance volunteering as a valued social, cultural, and economic contribution to the community. We do this through:

- Promoting Volunteering
- Building Capacity in the Community
- Recognising and Valuing Volunteer Effort
- Being a leader in the Management of Volunteers
- Developing Partnerships and Networks
- Developing Volunteer Resources
- Promoting the Legal Protection of, and Workplace Justice for, Volunteers

Values

- Honourable – integrity, reliability, commitment, and generosity
- Respectful – acceptance of others, patience, and trust
- Democratic – inclusive, accessible
- Innovative – awareness of the volunteer environment, future-focused, creative
- Excellence – continuous improvement, high standards
- Self-Aware – reflective, sustainable, propriety



Tim Turner

President

Tim Turner is the current President of the Board. He has been on the Board since 2002. Tim draws on his long experience in Management Consulting and in IT to help the organisation work efficiently towards its goal of promoting greater recognition for volunteering and adding value to the ACT Community

Presidents report **2007/2008**

Tim Turner

Volunteering ACT has continued to demonstrate its importance in the community as the peak body for volunteer-involving organisations in the ACT and surrounding regions during 2008. VACT has also continued to demonstrate its ability to operate efficiently and 'punch above its weight' in delivering outcomes to the community through its various programs.

As an example of our leadership as a peak body, Volunteering ACT was asked to provide a submission to the ACT Government Estimates Committee as the representative of volunteer-involving organisations. I had the privilege of actually making that presentation and I am pleased to report that the Estimates Committee gave me a generous and receptive hearing. The Committee looked to us for guidance on how to help volunteer-involving organisations to the extent that their budget priorities allow.

The recognition of our ability to deliver outstanding results through our programs comes through the extended funding of both our main programs, SPICE and Connections for three more years each. This is particularly gratifying in the SPICE circumstance because our primary funding arrangement with the ACT Government changed in the last budget and there was some uncertainty at the time about the continued availability of Government funds.

The Volunteering ACT Board continuously seeks to improve both as a team and as individual Board members. In 2006, it implemented a transparent and objective performance review process. Areas of excellence and potential improvement have been identified and used as a basis for moving forward. This year's Board performance review demonstrated significant improvements in strategy and planning, operations, organisational performance monitoring, and governance.

The Board continues to focus on ensuring that VACT operates in a fiscally responsible manner to ensure that proper attention is provided to our members and the volunteer community. As you will all realise, we must constantly manage our financial circumstances and, along with everyone else, must do so in the context of the increasing cost of 'living'. This year, for the first time, the Board has had to draw down on reserves kept for calamities to ensure that we entered the new financial year with a balanced budget. Consequently, the first priority for the Board this year will be to secure new funding sources so that we can restore those reserves. Although we are always looking for efficiencies within VACT, frankly, there is nothing we can do to reduce our costs other than reduce our services, and we are loath to do that until all other avenues are exhausted.

The second priority for the Board this year will be to select a new Chief Executive Officer. Lorraine Higgins has informed the Board that she wishes to retire in February 2009. While we naturally resisted, inevitably, the Board had to accede to her demands! Consequently, as I write this, there is a selection process underway to identify and select a replacement CEO. It is not an easy task as these are big shoes to fill; however, the recent successes at Volunteering Australia and at our sister organisations in SA and WA suggest that there are excellent applicants out there.

The Board, the staff, and, I'm sure, the members of Volunteering ACT will miss Lorraine when she retires. She took on the role when our founding CEO departed and she has made the role her own. Lorraine is and has always been a fine CEO and represents the organisation, its members, and volunteers generally with dignity and passion. Her contributions to the organisation as CEO, and formerly as Training



Secretary
Kay
Mercieca

Kay has been involved in volunteering for many years, through playgroups, preschool, scouts, community organisations and volunteer rescue organisations both in ACT and on the coast. Kay has her own business Ablaze Total Solutions servicing the ACT and surrounding region in First Aid and OHS management and training. Kay has been a board member for 3 years.



Greg
Castle **Council of**
Advice

Greg Castle has worked for WESTPAC Banking Corporation for 34 years, 13 of these have been in Canberra.

He is currently the Regional Manager of Business Banking ACT/Snowy Mountains.

His interests include his family (his wife and two children), travel and sport - especially the football codes

Manager, cannot be neatly summarised, nor can her consistent efforts to promote volunteering in the ACT and surrounding regions. Perhaps suffice it to say that Lorraine has made a tireless and extraordinary contribution and the Board wishes her a restful time in her retirement (although Lorraine assures me that she will continue to contribute at VACT in a voluntary capacity). On a personal level, I will certainly miss Lorraine. She has been a fine CEO; easy to work with, forgiving of my constant tardiness, a thoughtful and diligent organisational leader and a good friend.

Finally, this year will see a change in the composition of our Board with the departure of Ms Roberta Liddell and Ms Ruth Pratt. Both of these fine women have provided invaluable assistance and guidance to the Board and the organisation for many years. The Board and the staff will miss the dedication and insights that both Roberta and Ruth have provided. Ruth has been contributing to Volunteering ACT off and on for over 10 years starting out as an organisational representative when she worked at Questacon. Ruth's passion for volunteering and her historical perspective have helped the Board to navigate through some troubling decisions. Ruth has also helped the Board maintain its administrative discipline, most recently by coordinating the review of all of our board policies. Roberta also joined the Board as an organisational representative when she was with the ACT Rural Fire Service. Roberta's contribution is most notably marked by her fine judgement. Indeed, former Board members established the standard that the Board's default decision was to agree with Roberta. Again, at a personal level, I will miss these two fine Board members and friends.

The Board is committed to making 2009 as successful as our other recent years with a new CEO and some new Board members. In the current economic circumstances, it is critical that Volunteering ACT continue to operate successfully as the demand on volunteer services is likely to rise as times get harder for people in our community. I look forward to working with you all to keep our volunteer community vibrant.

Tim Turner
President of the Board
Volunteering ACT
October 2008



Lorraine Higgins - CEO

Chief Executive Officer's Report 2007/2008

Lorraine Higgins

The world of volunteering continues to evolve and Volunteering ACT (VACT) is proud to play a major role in this growth and change. We endeavour to keep volunteering - its vital contribution, its needs and its value to the community - to the forefront of the minds of the general population.

We do this by continuing to promote volunteering in varied ways and by providing opportunities to show volunteers that we cannot do without their vital involvement. There is also continual effort expended in educating our elected members at all levels of government to see the cross-portfolio nature of volunteer involvement; no portfolio would be untouched by the work of volunteers in some way. It is an ongoing process to ensure that volunteer programs are adequately resourced and efficiently and effectively managed.

We always sincerely endeavour to provide our member organisations with the assistance they need to recruit, retain, and recognise their volunteers; whilst providing opportunities for planning for best practice in volunteer programs and professional development for their managers of volunteers.

This is done in a large part through the untiring efforts of Roger McFarlane, our (widely-travelled) Education Manager and I will reproduce his words here:

Education: Another great year!

By and large this past year has been a repeat of the previous one; however, the numbers of people attending our sessions has **dramatically** increased.

With training delivery comes many "informal" consultation sessions. It's not only rural people seeking advice – and sometimes guidance – but many ACT agencies are encountering situations requiring some external input. I have done my best in this regard, but am continually amazed and humbled by the incredible dedication and service provided to "unseen" community sectors by volunteer groups.

During the year it has dawned on politicians at all levels that their respective electorates are in fact being held together by volunteers. And this has involved me in much advocacy work, particularly at the local government level. (Very close to the action).

A quick run down on our numbers over the past twelve months:

In the last annual report I noted that over 300 people had participated in our regional training sessions. Our latest figures show over **700**.

While ACT numbers are also fairly impressive, I must record our admiration and gratitude for Mr Bob Crawshaw's contribution to our training effort. Following some years of offering pro bono workshops on Public Relations, Bob has developed a series of three workshops covering: Developing Your Image, Dealing with the Media, and Planning an Event. Bob ran two series of these workshops – all fully subscribed – and then followed up with a stand-alone workshop: Word of Mouth Marketing, again fully subscribed.



Margo Hodge, Volunteer of the Year for 2008

VYA 2008

My thanks again to Lorraine for her never-ending support and encouragement, the wonderful VACT staff for their professional input, and my big regional family who always make me welcome.

Roger McFarlane Education Manager

As usual, National Volunteer Week in May was filled with productive activity, not least of which was the NRMA Insurance/VACT Volunteer of the Year Awards which culminated in a moving presentation ceremony at the “Top of the Cross” at the Canberra Southern Cross Club in Woden. We sincerely thank that Club for donating their space for the occasion.

Thankyou seems inadequate for the very professional and generous volunteer services provided for the occasion and prior to it, by the four independent judges of the awards, our MC - Bob Crawshaw, our photographer – Bob Pillifeant, the Sing Australia choir, and of course our Patron, Margaret Reid OA, who appears to delight in presenting these Awards each year.

I also commend the organisational ability of Kerry Oddy, our Customer Service Manager, her Trainee, Sarah Kocmar and her team in ensuring that the Launch, the judging and the presentation itself ran so smoothly.

The 2008 Volunteer of the Year ambassadorship was awarded to Margo Hodge – an inspirational and very worthy recipient who has yet again proved the point that a disability need not prevent one from providing a volunteer service and living a productive and well-balanced life.

Category Awards were presented in eight different fields of volunteering, with each of the recipients receiving a framed certificate. There were a record number of nominations for the awards this year with all nominees also being recognised. These Awards are only made possible through the generous and ongoing support of NRMA Insurance whose long term partnership with VACT is highly valued, not only for their financial assistance, but also for the commendable personal interest taken by their staff in the entire process of recognition of volunteer effort.

Due to a generous gift from NAB (with further sponsorship from NRMA Insurance) we were once again able to recognise the amazing volunteers who keep VACT operating so efficiently – all those from our Board of Governance, Council of Advice, Reception area, Administration, Referral Service, Research program, SPICE program and Connections Volunteers. We celebrated their work with a well-attended and enjoyable dinner at the Green Herring Restaurant at Gold Creek Village and entertainment was provided by several Connections volunteers and clients, their group now known as the “Phil of the Glen”.

National Volunteer Week 2008 concluded with our inaugural Canberra Volunteers’ Day at the *hotel realm* in Barton. This extremely successful expo-type function was the brainchild of Michael Kourteff, a volunteer extraordinaire, who mobilised an incredibly dedicated, proactive and imaginative group of other volunteers who worked tirelessly to ensure that this day was memorable and successful. Rather than try to name all of these people for fear of omitting someone, I will just say a heartfelt thank you to all of them as they know who they are.

This feat they achieved in 90 days with no assured budget. So we do owe a debt of gratitude to those who so willingly and generously sponsored the day to cover our expenses and make it a free event for the 75 volunteer involving organisations and the 750 members of the public who were thus enabled to see the breadth and strength of volunteer effort in Canberra. The major sponsors were *hotel realm*, Health GISciences, Canberra Labor Club, ACT Chief Minister's Department, the federal Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and Southern Cross Ten television.

The day was supported by letters from the Governor General, His Excellency Major General Michael Jeffery, and also from the Prime Minister, The Honourable Kevin Rudd and was launched by our Chief Minister, Jon Stanhope who willingly gave up a good part of his Sunday to show his support for volunteering.

A major outcome for the day, apart from the promotion of volunteering, was the chance for organisations to network and share ideas and opportunities – an opportunity that was highly valued according to the evaluations received.

Many other opportunities were taken to promote volunteering and our services generally throughout this year. These included a request from the ACT government to host a stall at the Retirement Expo inviting other smaller community organisations to promote their services and volunteering opportunities. This was a great success and brought many different volunteering opportunities to light throughout the community sector. We also hosted a stall at the Contact Canberra event in City Walk as a part of the Multicultural Festival which was underway in the City centre.

We have held many other small displays and presentations throughout the community to help promote volunteering to many different areas such as Capital Careers, ANU and Melrose High students as well as the Department of Education and Workplace Relations. Attendance at network meetings and other functions provides the opportunity to promote our services and encourage the community to become more

involved with volunteering and encourages community organisations to give greater consideration to recruiting volunteers in their work.

Those as young as 12 years of age are also developing an interest in volunteering and we are constantly encouraging organisations to consider ways in which they can include some of this younger generation in their services. Through one on one phone calls, face to face and network meetings we provide the organisations with suggestions on how they may include these eager volunteers and the benefits and outcomes they will receive by helping to develop a culture of volunteering at such an early age. It will also help to ensure a pool of volunteers in the future.

VACT as an organisation could not exist without the dedicated assistance of our magnificent team of volunteer staff who have all been named elsewhere in this Annual Report. They bring a depth of knowledge, experience and talent that money could not buy!

Two of these volunteers have taken on particularly arduous tasks within our organisation this year. One is Ivan Young who has endeavoured to bring order to our historical archiving and filing system and purge it of extraneous material. This he has done with great persistence (and good humour) in often difficult circumstances.



Volunteer Dinner 2008



The other is Warren Curry who has endeavoured to enter all our prior volunteer referrals into a spreadsheet system to allow us to refer back to the material to produce reports from previous years for purposes of comparison and local research.

Both of these volunteers took on a huge responsibility with very few guidelines to assist them and they deserve a big thank you for being a part of the organisation and for the amazing effort they have put into their tasks.

Effective strategic management is essential for any community organisation, and this is provided in full measure by VACT's Board of Governance ably led by Tim Turner. I thank them for their astute, unstinting, generous and good humoured volunteer effort which supports me so well to do the job of managing our day-to-day affairs. Thank you to you all. I also treasure the friendship this group has shared with me and I say a reluctant farewell to Ruth Pratt and Roberta Liddell who will be leaving the Board this year after giving so many years of dedicated service. Their presence will be sorely missed.

Another group of volunteers I wish to acknowledge is VACT's Council of Advice under the leadership of Bill Harris. Thank you all for the different perspectives and lateral thinking you bring to assist us to grow and develop. This is a group of mentors whose interest in, and service to, VACT is invaluable.

Our organisation continues to maintain good working relationships with our funding bodies and our dedicated and diligent staff members ensure that contractual requirements are more than fulfilled. We receive funding from both Federal and ACT Governments from a number of departments, and thank them for their acknowledgement of the need to fund volunteer programs.

Without the support of the Canberra Labor Club Volunteering ACT would not have such attractive and practical accommodation. Since 2000, they have provided the gift of our office space which adds implicit value to the activity of volunteering and community enterprise generally. Without this generous donation, we would find it almost impossible to continue to provide the services we offer. So thank you to all involved in the decision to continue with this gift.

Our heartfelt gratitude also goes to Canberra Airport Group for their very generous partnership with us in support of the SPICE program. The personal interest they take in the welfare of the students involved is praiseworthy. As well as their financial assistance, the in-kind donations and pro bono work of their staff is of immense assistance.

We continue to face the challenge each year of sourcing continuing funding in order to support and grow the volunteer 'industry' – sometimes successfully and at other times not. However my thanks to the staff - paid and unpaid - for their untiring efforts in continuing to search and to write good quality submissions.

Thank you also to Kim Buckley (until January) and since then Tamara McKee, our efficient bookkeepers/accountants who have provided us with sound financial practices, and have responded to all requests for reports, budgets and other assistance in such a patient, timely and efficient manner.

Our programs continue growing and developing and all the staff of the SPICE (Students Participating in Community Enterprises), Connections Volunteers and the SHINE! (Students Helping In New Environments!) programs are to be commended for the consistent and valiant effort they apply to their work every day of the year. As with all our staff, I am constantly in awe of the remarkable outcomes they achieve with the financial and human resources at their disposal. Congratulations to you all. Individual reports follow for each of the programs.



Niree Creed

Council of Advice

Niree Creed has been a journalist for over 30 years. She established her media consultancy, Creed Media Pty Ltd in 2000, after spending four years as Director of Public Relations for the National Farmers' Federation. Niree is based in Canberra, but has travelled the world during her career. She has an extensive network of media contacts, ranging from senior Press Gallery journalists, rural and regional newspapers, radio and TV stations, documentary makers, camera crews, television editors and stills photographers.

Sadly we had to say goodbye to Cath Austin who looked after the SHINE! Program so diligently and ably. We have been unable to secure any further funding to manage this program and as a result have regretfully had to let it lapse – a sad state of affairs indeed as now we have lost the momentum that had gathered under Cath's leadership, and also the opportunity for the promotion of volunteering to the next generation while they are still in school.

Sharon Freebody continues to enthusiastically manage the **Connections Volunteers** program with the able assistance of Yvonne Norris and both of them work many extra hours to ensure that people with a mental illness are provided with social opportunities and a sense of community participation. They also gratefully accept the magnificent contribution of a veritable army of devoted and committed volunteers who buddy with clients, cook, clean up after activities, provide transport, assist with administration work, entertain and teach craft activities. The pool of available talent constantly leaves me in awe!

SPICE continues to grow apace as the demand for its services constantly increases. This year we have seen staff changes with the departure of Yvonne Wisbey, and the recruitment of Karan Day-Kahl and Sharon Lovelock to augment the sterling efforts of Manager - Robyn Pierce, Cathy Powell, Sandy Dodman and the office volunteers. I am constantly amazed at the volume of work that is achieved with such efficiency and effectiveness by such a small group of part-time staff and thank them for their enthusiastic commitment. All involved were delighted and relieved to have funding for the program assured for the next four years and to have it specifically committed in the last ACT Government budget. This pays just tribute to the perseverance of this team.

Sincere thanks are also due here to the myriad of businesses who partner with the SPICE program by volunteering their services as mentors and trainers to all the students, as well as to the volunteer tutors who provide literacy and numeracy tuition to a number of the participants.

At this juncture I wish to pay tribute to the foresight, perseverance and single-mindedness of Robyn Pierce whose vision was the impetus for the establishment of this unique program. Robyn has chosen to retire early in 2009, and there are no words that can adequately express my admiration for her achievements. We wish you well as you leave us Robyn, and know that you will do well in whatever pursuits you follow in your retirement.

Referral and Volunteers: Our profile in the community is constantly being enhanced by the presentation of our service through promotional displays at expos, festivals, careers markets, picnics, community functions and through giving talks as guest speakers to numerous groups, schools and clubs. This can only be achieved through the dedicated work of all the staff – paid and unpaid who put in many long hours, often in their own time, to mount these displays.

VACT's Customer Service Manager, Kerry Oddy together with all her staff and the assistance of trainee, Sarah Kocmar, has been the driving force behind these events and services that advance the cause of volunteering.

The Referral service has seen yet another drop in numbers of face to face interviews this year, a phenomenon that is Australia-wide. More people tend to be using the internet and telephone services to find their volunteer positions, as well as approaching specific organisations individually. However, the enthusiasm and dedication of our team of interviewers remains fresh and undiminished. Without them it would be impossible to provide this service. They are ably supported by a dedicated and committed group of volunteers who are the face of VACT at the Reception desk.

VACT Paid Staff 2007/2008

Lorraine Higgins -

CEO

Roger McFarlane -

Education Manager

Kerry Oddy -

Customer Service Manager

Sarah Kocmar -

Administration Assistant

Cath Austin -*

Shine Project Officer

Sharon Freebody -

Connections Project Manager

Jill Hayman -*

Connections Administrative Assistant

Yvonne Norris -

Connections Administrative Assistant

Robyn Pierce -

SPICE Project Manager

Cathy Powell -

SPICE Project Officer

Sharon Lovelock -

SPICE Project Officer

Yvonne Wisbey - *

SPICE Literacy & Numeracy Project Officer

Karan Day-Kahl -

SPICE Literacy & Numeracy Project Officer

Ngoc Anh Nguyen - *

SPICE Business Liaison Officer & Administration Assistant

Sandy Dodman -

SPICE Business Liaison Officer & Administration Assistant

Kim Buckley - *

Finance Officer

Tamara McKee -

Finance Officer

* denotes Past employee

Other volunteers have enabled us to continue to provide our service to our members through their contributions in the areas of marketing, publicity, writing newsletters, mailing, follow-up phone calls and the numerous other tasks involved in effective customer service. A number of our volunteers have moved on to paid employment, often as a consequence of their experience in the organisation. Whilst we are excited for their future prospects we are always sad to lose them from our staff.

It is my earnest hope that Volunteering ACT will continue its growth and that it will flourish in its work assisting all the volunteers and volunteer-involving organisations in the region so that volunteering will be recognised and acknowledged for the invaluable services it provides to the community generally.

And it is with a sense of sadness that I write this my final report before my retirement as the CEO of this organisation. I take this opportunity to thank all of those I have met and worked with in my 10 years with Volunteering ACT. I will always treasure the friendships I have made and the lessons I have learned from the many wise people I have been fortunate enough to spend time with. Thank you one and all.

Lorraine Higgins
CEO

VACT Volunteer Staff 2007/2008

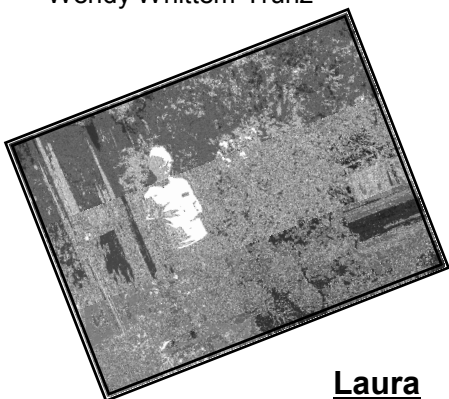
Barbara Malcolm	Jadwiga Wood	Natalia Fraszczak
Beryl Hicks	John Moore	Robert Bryant
Beverley Calver	Judy Gu	Robyn Waddington
Carol Welsh	Judy Rowe	Rod Fuller
Dean Wenke	Laura Turnbull	Suit Siah
Dianne Ellis	Lyn Steward	Susan Manning
Elizabeth Palmer	Margaret Alexander	Tamara Davis
Fran Liddle	Margret Sewell	Warren Curry
Geoff Becher	Mary Nelson	Wendy Cory
Ivan Young	Melanie Weston	

Volunteer hours = 3520 Hours = 1.78 FTE staff

**Total Volunteer Hours of work for
whole of Volunteering ACT
= 12470 hours
= 6.32 FTE Staff**

Volunteering ACT's Individual Members

Arthur Wilks OAM
 Barbara Byrne OAM — **Life Member**
 Clinton White
 Di Johnstone
 Elsa Allen
 Freddie Turnbull
 Ian de Landelles
 Jacqui Burke
 Jason Lange
 Jim Purcell
 Josephine Hall OAM — **Life Member**
 Kay Mercieca
 Laura Turnbull OAM — **Life Member**
 Margaret Reid AO — **Patron & Life Member**
 Mary Porter AM MLA
 Michael Talevich
 Roberta Liddell
 Ross McConnell
 Ruth Pratt
 Sharon Sobey
 Tim Turner
 Tracey Feeney
 Val Chesterton
 Wendy Whitem-Trunz



**Laura
Turnbull**

Public Officer

An Inaugural member of Volunteering ACT, it continues to be her joy to work with staff there. She truly believes that we do make a difference here in our city of Canberra and its surrounding areas.

Volunteering ACT's Member Agencies

2XXfm
 ACT Chief Ministers Department - Special Events
 ACT Down Syndrome Association
 ACT Emergency Services Authority (ACT Rural Fire Service)
 ACT Ethnic Schools Association
 ACT Health - Daycare Centre
 Tuggeranong
 ACT Health Day Care Centre Belconnen/ Kirra Day Care Centre
 ACT Library & Information Services Belconnen Library
 ACT Library & Information Services Civic Library
 ACT Library & Information Services
 Dickson Library
 ACT Library & Information Services
 Erindale Library
 ACT Library & Information Services
 Griffith Library (Home and Mobile Services)
 ACT ME/CFS Society Inc
 ACT Mental Health Consumer Network Inc
 ACT Palliative Care Society
 ACT Playgroups Association Inc
 ACTCOSS - ACT Council of Social Service
 ADFACT - Alcohol & Drug Foundation, ACT INC
 AIDS Action Council of the ACT
 Alzheimer's Australia ACT
 Amnesty International Australia
 Arthritis ACT Inc
 Artsound FM 103.1
 Athletics ACT
 Australian Business Volunteers
 Australian Capital Tourism
 Australian National Botanic Gardens
 Australian Red Cross
 Australian Securities and Investments Commission
 Australian War Memorial
 Baptist Community Services
 Barnardos Australia
 Belconnen Community Service
 Black Mountain School
 Bonnie Babes Foundation Inc
 Bosom Buddies Inc
 Brindabella Gardens - ARCS
 Calvary Health Care ACT Ltd
 Campbell Page - Volunteer Home Visiting Service
 Canberra Bicycle Museum
 Canberra Blind Society Inc
 Canberra Christian Life Centre
 Canberra City Care
 (Charity Computers)
 Canberra Deep Space
 Communication Complex
 Canberra Multicultural Community Forum Inc
 Canberra Youth Refuge (Youth refuge Association INC)
 Canberra Youth Theatre
 Cancer Council ACT
 Carers ACT
 Catchup Yarralumla Uniting Church
 Centacare
 Citizens Advice Bureau ACT Inc
 Communities @ Work
 Companion House - Assisting Survivors of Torture & Trauma
 Computing Assistance Support & Education (CASE)
 Conservation Council of the SE Region and Canberra
 Conservation Volunteers Australia
 Council on the Ageing
 CSIRO Entomology
 Deafness Resource Centre ACT
 Diabetes Australia, ACT
 Doris Women's Refuge Inc
 Elijah House Australia
 Environment ACT (ACT Parks and Conservation Service)
 Environmental Defenders Office
 Foster Care Assoc of the ACT
 Friends Of Brain Injured Children ACT Inc
 Friends of Oolong
 Galilee Incorporated
 Ginninderra Catchment Group Inc
 Ginninderra Gardens Nursing Home and Hostel
 Girl Guides Assn.of Australia
 Goodwin Aged Care Services
 Gorman House Arts Centre
 Greening Australia ACT & SE NSW
 Gungahlin Regional Community Service
 Hare Krishna Food For Life
 Hartley Life Care



Brendan Lynch

Council of Advice

Brendan Lynch is a consultant in the sport industry specialising in strategic planning, program development, governance reform, organisational development, workforce planning and human resource management. He has worked with international, national and state sporting organisations as well as conducting major projects for the Australian Sports Commission.

Brendan is a former Chair of the Advisory Council to the ACT Minister for Sport, a current executive member of the ACT Olympic Council and a Fellow with the Institute of Sport Management.

Member Agencies continued.

- Havelock Housing Association
- Heart Foundation ACT
- Hockey ACT
- Home Help (handy help)
- Indigenous Community Volunteers
- Jindalee Nursing Home
- Journey of Healing ACT INC
- Karinya House (Home for Mothers & Babies)
- Kawaree Retirement Village (Warrigal Care)
- Kidney Health Australia (Canberra Hospital Community Dialysis Unit)
- Life Without Barriers
- Lifeline Australia
- Lifeline Canberra Inc.
- Lone Fathers Association Inc
- Manning Clark House Inc
- Marymead Child & Family Centre
- Menslink Inc.
- Mental Illness Education Aust Inc
- Migrant Resource Centre
- Miles Franklin Primary School
- Molonglo Catchment Group Incorporated
- Morshead Home
- Multiple Sclerosis Society of the ACT Inc.
- National Brain Injury Foundation
- National Capital Authority
- National Folk Festival
- National Library of Australia
- National Museum of Australia
- NICAN Inc
- Noah's Ark Canberra Inc
- Northside Community Service
- Old Parliament House
- Pandsi
- Parentline ACT
- Parents Without Partners
- PC Users Group
- Pegasus - Riding for the Disabled
- Polish Seniors Club of the ACT
- Pregnancy Support Service (ACT) Inc
- Prisoners Aid ACT
- Queanbeyan City Council
- Queanbeyan Multilingual Centre Inc
- Questacon - National Science & Technology Centre
- Respite Care Bega Valley Inc
- Rough Diamonds Group
- Royal Nat Cap Agricultural Soc
- RSI & Overuse Injury Association
- RSPCA ACT Inc
- Sap Australia
- Scout Association of Australia, ACT Branch
- Shareability Incorporated
- Sharing Places Inc.
- SHOUT Inc
- Sids and Kids ACT
- Softball ACT
- Solace ACT Inc
- Southern ACT Catchment Group
- Southside Community Services Inc.
- Special Olympics ACT Region
- Sport & Recreation ACT/ACT
- Dept.Territory and Municipal Services
- St Andrew's Village
- St John Ambulance
- St Mark's National Theological Centre
- St. Vincent de Paul Society
- Streetsmart Australia
- Stroke Association of ACT Inc
- Sukyo Mahikari Australia
- Talkback Group Program
- Tandem
- Technical Aid to the Disabled (ACT) Inc.
- The Canberra Hospital
- The Canberra Rape Crisis Centre
- The Embroiderers' Guild ACT INC
- The Leukaemia Foundation
- The Smith Family
- Theodore Primary School
- Totom House Multicultural Early Childhood Centre
- Tuggeranong Community Arts, Inc.
- Uniting Care - Mirinjani Village
- Uniting Care Kippax
- Unity College Australia
- University Partners English Language Club
- Villagio Sant' Antonio
- Vision Australia (Royal Blind Society)
- Vision Impaired Sport ACT
- VOCAL (Victims of Crime Assistance League (ACT) Inc)
- Volunteers in Policing
- Warehouse Circus Inc
- Woden Community Service
- YMCA of Canberra
- Young Neighbourhood Centre/ Family Chain WHVS
- YWCA OF CANBERRA



Clinton White

Council of Advice

Clinton White, BA(Acc), CPA, has a background in business, accounting, administration and management in Canberra's public and private sectors, and has an active involvement in the arts and community sectors.

He is Senior Adviser to Bill Stefaniak MLA, who has shadow ministerial responsibilities for Justice, the Arts, Industrial Relations, Gaming and Racing in the ACT Legislative Assembly.

In 2003, Clinton was awarded the Centenary Medal for his work with Australian Business Limited and his volunteer work with Art-Sound FM community radio



Ruth Pratt

Ordinary Member

Ruth has been on and off the Board of Volunteering ACT since 1999. In her working life, she was part of volunteer management teams in the museum industry.

Now she is a stay-at-home mother experiencing a different volunteer sector. She is proud to be involved with a passionate and intelligent Board who are guiding such an important organisation.

Funding, Partnerships and Sponsors

- ACT Community Inclusion Fund - *Funding for SPICE program*
- ACT Department of Education and Training - *Funding for SPICE program*
- ACT Department of Health, Housing & Community Services - *Funding Agreement*
- Australian Government Department of Family and Community Services and Indigenous Affairs - *Volunteer Management Program*
- Mental Health ACT - *Funding Agreement for Connections Volunteers Program*

Corporate/Sponsorship

- ACT Road Transport Authority - *Volunteer Parking Concessions*
- Canberra Labor Club Group - *Provision of Volunteering ACT's premises and venue space*
- Canberra International Airport - *Financial and in-kind support for SPICE program*
- Instyle Indoor Plant Hire - *Indoor plants at VACT*
- National Australia Bank - *Donations for volunteer recognition dinner*
- NRMA Insurance - *Volunteer of the Year Awards: supply of promotional material; donation for volunteer dinner*
- Southern Cross Club Canberra - *Community donations; Provision of venue*



Roberta Liddell Ordinary Member

"Prior to moving to the Commonwealth Department of Health, Roberta worked for nearly seven years with the ACT Rural Fire Service where she provided HR services to volunteer fire-fighters, managing recruitment, recognition and welfare programs. Roberta represented the ACT RFS on the Australasian Fire Authorities Council (AFAC) Volunteer Management Sub-Group, and is a Board Member of Volunteering Australia.

Formerly a manager of volunteers with the Australian Red Cross in the ACT, Roberta has more than 14 years experience working with volunteers, and promoting, volunteering in the community and emergency management sectors, and has served on a range of volunteer boards and committees for both the educational and community sector"

Sponsorship/Partnerships/Donations/

- Angela Hillier - *Calligraphy Services*
- AON - *Insurance advice and support*
- AMF Bowling Centres—*sponsorship*
- Café Charisma North Lyneham - *Connections Coffee Club*
- CASE, Computing Assistance Support and Education - *ICT Support and web hosting*
- Green Words & Images (now Studio 218) - *Layout, design and printing of promotional material*
- Instant Colour Press - *Printing*
- Legislative Assembly - *Use of Reception Room*
- Maine Street Marketing on behalf of Lake Burley Griffin Lions Club - *Pro bono workshops*
- Northside Community Services - *for the Corroboree Park Hall*
- Synapse SPICE webpage

Sponsorship/support for Canberra Volunteers' Day Celebration

- 666 ABC
- ABC TV Stateline
- Art Sound
- Canberra Labor Club
- Chief Minister
- Chief Ministers Dept
- Gecko Gang
- Governor General of Australia
- Health GI Sciences
- hotel realm
- Life Like Atmospheres
- Prime Minister of Australia
- Southern Cross TEN
- Staging Connections
- Strange Weather Gospel Choir
- The Canberra Times



Jim Purcell

Ordinary Member

Jim has been an active member of the Canberra community for many years. He has been a voluntary member of numerous Boards and committees. These have included the ACT Health Council, the ACT Government Joint Community Government Reference Group, the Gambling Advisory Reference Group, the National Information Centre on Retirement Investments, the Australian Pharmaceutical Advisory Council and various others.

Jim holds an executive position with Goodwin Aged Care Services, Canberra's oldest and largest aged care provider. Prior to this he was the Executive Director of the Council on the Ageing (ACT).

Connections

Office volunteers

= 555 hrs = 0.28 FTE

Staff

Driver Volunteers

= 1164 hours = 0.59 FTE

Staff

Volunteer Buddies

= 4680 hours = 2.37 FTE

Staff



Current Connections Volunteers

- | | | |
|------------------------|-----------------------|-----------------------|
| Adam Kirk | Lauren Napper-Ferrari | <u>Office</u> |
| Anna Birch | Leslie Blackert | Sharon Freebody |
| Anna White | Maria Pizzano | Yvonne Norris |
| Anne Bourke | Michell De Silva | Carolle Olesen |
| Beverly Lilley | Nada Peric | Lisa Bell |
| Bertha Arevalo Bazalar | Nicole Beard | Rod Dickson |
| Carla Ormston | Pam Fenning | |
| Colin Beaton | Patricia Green | |
| Daryl Murphy | Paul Norden | |
| David Wilson | Pax Taylor | <u>Drivers</u> |
| Elizabeth McCamley | Philip Brown | Anh Nguyen |
| Gavin Cashman | Philip Robertson | April Bunyan |
| | | Charles |
| Geoff Blackert | Ramya Rao | Speldewinde |
| Gwen Beaton | Rebecca Hadley | Chris Hunter |
| Gwen Summers | Sally Patrick | Edith Sandifort |
| Jade Prasertrungreung | Sarah Kocmar | Joy Nicholls |
| Jill Hayman | Shirley McCoombe | Maurice Caruana |
| John Plumidis | Terry Adam | Michael Preskett |
| John Sears | Tony Fitzgerald | Sema Balik |
| Karen Champ | Tuula Ylisalo | |
| Karl Irving | Veronica Sears | |
| Ken Hird | Zainab Tabish | |
| Kerry Oddy | | |

Connections Annual Report 2007-08

Connections Volunteers Program which strengthens the skills and abilities of people living with mental illness to function within the community has continued to flourish in 2007-08 with innovative ideas and a strong commitment by the staff and volunteers who manage and support the program.

The Program is capably and sensitively managed by Sharon Freebody (Project Manager). Yvonne Norris joined the program in March as the Assistant Project Manager. Sharon has vigorously promoted the Connections programs to the community and agencies. For the first time Connections was represented at the Multicultural Festival and Canberra Volunteers' Day. I would like to thank Sharon and Yvonne for the professionalism and enthusiasm they have continued to demonstrate throughout the year. Like all our staff, they continue to work well above the hours that are expected of them.



Tracy Feeney

Council of Advice

Tracy Feeney has had a long career in the Australian Public Service (APS), but has also explored the world outside the APS as National Volunteer Manager for Indigenous Community Volunteers (ICV).

Tracy returned to the APS and is currently Section Manager of Child Protection Policy in the Department of Families, Housing, Community Services and Indigenous Affairs. Tracy met Lorraine when working with ICV and expressed an interest in staying involved with the volunteer sector - so now she's on the Council of Advice.

Tracy is the proud mother of two boys (12 & 13) and two dogs (3 & 5) who keep her busy, and entertained, in her spare time.

We currently have 56 volunteers supporting the program. Connections volunteers are provided with the training and support associated with being a Connections volunteer at no cost to them as individuals. This training includes Mental Health First Aid and a Mental Health Workshop for Connections volunteers. We host monthly meetings for our volunteers to give them a chance to get together over supper and learn from one another. A number of guest speakers have provided invaluable information at these meetings. We thank them for their time and knowledge.

Sharon and Yvonne have worked tirelessly to ensure that the opportunity for social interaction is available to the clients on a regular basis. We have seen a marked increase in attendance of clients at the social activities provided by the Connections Program including the Connections Women's Art and Craft Group, the Belconnen Community Services Leisure Program Swimming Group, the Bowling Group and the Friday Coffee Club.

The Program has been particularly successful with its monthly picnics. Sharon and Yvonne and many volunteers, especially Gwen and Colin Beaton, have ensured that each picnic is unique, by providing different styles of healthy food (Asian, Italian, traditional Sunday Roast and Rustic menus). The changes in menu have been well received by the clients and volunteers, with attendance averaging 55 people per picnic. Clients have continued to be involved in cooking and setting up the picnics. Our games coordinator continues to provide new and stimulating activities including aboriginal dancing, candle making and card making at the Christmas picnic.

In 2007, the Mental Health Week picnic saw an attendance of 76 clients and volunteers; and the Mental Health 9th Annual Ten Pin Bowling Challenge had 90 clients, volunteers and members of community organisations attending the event. As a consequence, of the successful Ten Pin Bowling challenge run by the Connections program, both Queanbeyan and Goulburn clients have started attending the Connections monthly picnics.

Connections has also embarked on a new activity in partnership with the Belconnen Community Services to provide a Women's Art and Craft group on Monday afternoons at Volunteering ACT. The Women's Art and Craft group has received solid support from our mental health clients with an average (7) clients per week attending this activity.

On separate occasions the Connections Program have taken groups to the Portrait Gallery, Floriade and the Botanical Gardens. We have had positive feedback from the participants indicating the trips were a worthwhile event.

In the past twelve months the Connections Program has provided transport for approximately 1100 clients to the various activities. We have been able to increase supply of transport from 35% to approximately 50% of our clients for these outings. The demand for transport still continues to increase putting pressure on existing volunteer drivers.

There still remains the challenge of providing services to a waiting list in excess of 40 clients wanting a volunteer buddy and providing services to potential and current south Canberra Connections clients. Connections have tried to resolve this through the provision of some social activities in part reducing the social isolation for this group. The limitation of volunteer drivers and the under-resourced program management to both match clients with a buddy and transport clients to social events are constraining the further success of the sought after program.

Current Volunteer Tutors

Susan McIntire
 Andre Castle
 Clare Saunders
 Liz Kennedy
 Lisa Lau
 Annette Frank
 Shaun Haiden
 Jeanne Verkerk
 Peter Wilson
 Mary Power
 Pamita Mund
 Penny Campbell
 Tristan Brumby-Rendell
 Roxanne Stockdale
 Windury Bingwa
 Ru Bechler
 Christina Heris
 Elizabeth Humphries
 Merran Kryger
 Ken Hurst
 Cate Morris
 Vijaya Goundar
 Alexandra Spies
 Francine Hoytink
 Sarah Luckie
 Shevaun Quinn
 Anita Travica
 Adam O'Brien
 Sophie Meeth
 Siobhan Leyne
 Elizabeth Castling
 Pauline Brown
 Paul Arnold
 Alistair Scherer
 Anne Daw
 Colleen Brodie
 Zainab Tabish

Spice has many other tutors who have assisted the program and students through the school year

Volunteer Hours = 567

= 0.29 FTE Staff



(Students Participating In Community Enterprises)

Business Partners for SPICE

A Class Detailing	Autoco - Phillip
A&G Steele Combined Carpentry	Baringa Child Care Centre
AAA Heating & Cooling	Bead Street - Belconnen
AB Fabrications	Bead Street - Fyshwick
ABC Learning Centre - Isaacs	Bead Street - Phillip
About You Hair Design & Tanning Studio	Belconnen (Kirra) Aged Day Care
ACDC Pty Ltd	Belconnen Auto Refinishers
ACE Carpentry	Belconnen Exhaust Centre
ACE Sheet Metal	Belconnen Hair Design
ACT Bicycle Superstore	Belconnen Mechanical Care
ACT Brake Service	Bellucci's
ACT Optical	Ben Janes Tiling
ACT Tiling & Landscaping	Benchmark Catering
Action Joinery and Shopfitters	Best & Less - Gungahlin
Action Motorcycles	Best & Less - Tuggeranong
Active Leisure Creche	Best Friend Pet Care
Acton Early Childhood Centres	Better Music
Adam Lawson Carpentry	Better Trailers
Adrenalin Plus Sports Retailers	Beyond the Cutting Line
Advanced Car Detailing Services	Big W - Gungahlin
Advantage Plumbing	Big W - Phillip
Affinity Electrical	Bike Culture
AIS Caretaker's Cottage Childcare Centre	Blinky Bill Early Childhood Centre
Akubra Landscapes	Blue Q - Queanbeyan Leagues Club
Alkira Childcare Centre	Bluey's Plumbing
All Dents Automotive	Bold + Beautiful Hair Design
All Occasion Flowers	Boronia Garden Service
All Recycling	Botanics on Jardine
All Style Landscaping	Botham Fencing
Aneka Kitchens	Bracken Upholstery
Angelic Inspirations	Brindabella Electrical
Antigo Café and Bar	Brudine Veterinary Hospital
ANU Facilities and Services	Brumbies Bakery
ANU School of Art	Bunnings Warehouse
APK - Civic	Café Gaudi
APK - Woden	Calwell Early Childhood Centre
Apple Tree Early Childhood Centre	Campbell St Children's Centre
ArtSound fm92.7	
At Plumbing	Canberra Commercial Contractors
Australian War Memorial	
Auto Body Care	Canberra Exotics
Auto Body Technicians	Canberra Motor Cycle Centre



**Margaret
Reid**

**Council of
Advice**

Margaret served on many Senate Committees over the years and represented the Senate at overseas Parliamentary Conferences and was President of the Commonwealth Parliamentary Association. Her particular overseas interests lay with the Commonwealth countries of the Pacific. Currently Margaret holds the following positions:- Chair of Australian Foundation for Mental Health Research, Chair of Capital Region Community Foundation, Chair of Centre for Applied Philosophy and Public Ethics Advisory Board, Chair of Australian Council for International Development, Member of Immigration Detention Advisory Board and remains associated with many of the community organisations with which she has been associated during her term as Senator for the ACT.

Office Volunteers

Antonia Kendall
Aviva Cameron
Elizabeth Humphries
Francine Hoitink
Jenny Jordon
Yifeng Tu
Zeta Hall

**Office Volunteers = 634
= 0.32 FTE staff**

Canberra Outdoor Timber Structures
Canberra Toyota - Belconnen & Phillip
Canberra Toyota - Fyshwick
Canberra Toyota - Mitchell
Canberra Truck Repairs
Canberra Yacht Club
Cape Cod Restaurant
Capital Hairdressing Academy & Regional Training
Capital Honda & Capital Prestige
Capital Prestige
Carco Exhaust and Automotive
CAS Joinery
Cataldo's Salon
Central Canberra Family Day Care
Changes Hair & Beauty
Chapman Hair Design
Cherished Hair and Beauty
Chief Minister's Office ACT Legislative Assembly
Chisholm Bakery
Choice Home Loans
Christopher Robin Childcare
City News
Civic Early Childcare
Civic Public Library
Classique Hair Design of Queanbeyan
Cockington Green Gardens
Coffee Guru
Coles Belconnen
Coles Gungahlin
Collard Clarke Jackson
Complete Leather Care
Conder Child Care Centre (YWCA)
Conder Early Learning Centre
Cool Plains Plumbing Service
Cornucopia
Coyote Café & Bar
Craig Golding Builders
Creative Image Hairdressers
Crest Road Childcare Queanbeyan
Crusader Trading
CSIRO Discovery Centre
Custom Plumbing Services
Cutting Crew
CWC Auto
David Hand Smash Repairs
David Smash Repairs
Davis Wheeler Music
deeks bakery & café
Deli Planet
Diamond Cuts Hair Studio & Body Piercing
Diamond Ring Design
Diplomat Hotel
Dog World
Domino's - Dickson
Domino's - Gungahlin
Domino's - Lanyon
Donut King
Draga's Beauty Salon
Duncan's Plumbing Service
Duntroon Car Care
DZ Designs Landscape & Construction
Eagle Eye Car Detailers
Elektrikool
Environmental Home and Renovations
Erincole Building Services
Erindale Bakery
Erindale Cut Company
Erindale Service Centre
Evatt Butchery
Excom Education
Fast and the Furious
FGC Developments
Flowers from Chisholm
Forrest Park Riding School
Foxy's Fast Foto Finish - Erindale
Freelance Carpet Laying
Fringe Hairdressing
Fuller Bros Body Works
Furlong Road Early Learning Centre
Fuse Hair
Fyshwick Early Childhood Centre
Fyshwick Metal Works
Fyshwick Paint & Panel
Fyshwick Tyre Service
Gecko Motorcycles
George Forbes House
Glitz 'n' Glamour Hair Studio
Gold Creek Hair and Beauty
Gold Creek World of Learning
Good Guys - Tuggeranong
Goodyear Auto Care Queanbeyan
Gordon Primary School
Grace Smash Repairs
Greening Australia
Gungahlin Bodyworks
Gungahlin Lakes
Hair at Elaine's
Hair Flair Boutique - Queanbeyan
Hair Flair Dickson
Hair For Art Sake
Hair Nitesh - Belconnen
Hair Studio One
Harris Park Pre-school
Hewitts Shearing P/L
Higgins Hair Design
Highlander Carpentry
HJ Electrics

Hog's Breath Café
 Hotel Kurrajong
 Hotel Realm
 Idelic Café
 Inner South Veterinary Centre
 Innovative Electrical Services
 Instant Colour Press

 International Beauty Training
 J Racing
 Jacko's
 Janine's Florist
 Java Style
 JB's Auto Electrical Service
 Jenny Wren Childcare
 Jenom Constructions
 Jim Kershaw Auto Repairs
 Jindebah Café
 Joe's Motorcycles
 Johanne's Hair Do's
 John Brennan Hair
 John Watson Blinds
 Joseph Racing
 Kaleen Auto Electrics
 Karabar Pre-School
 Karachel Concreting Pty Ltd
 KB Welding
 Keirs
 Kelley Bodyworks
 Kennards Events
 KFC - Dickson
 KFC - Gungahlin
 KFC - Phillip
 KFC - Tuggeranong
 Kidcity Play Centre
 Kidzone
 Kim's Car Detailing
 Kirinari Early Childcare Centre
 Kmart - Belconnen
 Kmart - Tuggeranong
 Kmart Tyre & Auto Service
 Koorong Books - Fyshwick
 Kuta's Restaurant
 Kye Smith Plastering
 La Piazza Café/Restaurant
 Lanyon Service Centre
 Liberal Party of Australia
 Lincraft
 Little Nest Early Childhood and Learning Centre - Kaleen
 Little Nest Early Childhood and Learning Centre - Barton
 Little Nest Early Childhood and Learning Centre - Belconnen
 LiveWire Electrical
 Lollipop Children's Centre

Business Partners Continued

Lush Hair
 M & M Kitchens
 Mac-G Carpentry Services
 Macquarie Childcare
 Maddison's Stone Grill
 Mal Adjusted
 Mal Fotherington Handyman
 Mal Hoy Bricklayers
 Manuka Veterinary Hospital
 Marko Body Repairs
 Mayner & Cochran
 McDonald's Family Restaurant - Belconnen Lake
 McDonald's Family Restaurant - Charnwood
 McDonald's Family Restaurant - Gungahlin
 McKellar Hairdressing
 Mechanical Care
 Melba Motors
 Mick Owen Motorcycles
 Mirinjani Aged Day Care Centre
 Mitchell Service Centre
 MJ's Cuts, Styles & Beauty
 Monaro Mechanical Repairs
 Motorini Scooters Wholesalers
 Mountain View Aged Day Care
 Mr Spokes Bike Hire and Café
 Mr. Cappuccino
 My Bone Café
 Myer Department Store - Belconnen
 Myers Ltd - Tuggeranong
 National Indigenous Times
 National Museum of Australia
 Neal Bates Automotive
 Neptunes Haven
 New-Gel Spoiler & Body Kit Specialists
 Ngunnawal Children's Services
 Nicholls Early Childhood Centre
 Nick Olive Racing
 Noah's Ark Resource Centre
 OA plumbing
 Oasis Landscaping
 O'Brien Building Services
 Ocka Constructions
 O'Connor Harris & Co.
 Old To New Bathrooms
 Olim's Hotel Canberra
 Om Shanti
 Optimum Bricklaying and Block Laying
 Osborne Tiling
 Ozzy Tyres
 Pacific Formwork
 Park Ridge Equestrian Centre
 Parks & Places
 Parks, Conservation and Land -
 Parks, Conservation and Lands - Pavilion on Northbourne
 Pegasus
 Peter Bligh Tiler
 Peter Pan Kindergarten
 Peter Wiggins Racing
 Phnom Penh Restaurant
 Photographics International
 Pioneer Kitchens & Joinery
 Pizza Hut - Erindale
 Pizza Hut - Kippax
 Poetry in Flowers
 Precision Panel Pty Ltd
 Precision Tilers
 Prestige Metalworks

 Prestige Automotive Painting & Prickles
 Prink
 Pro Audio
 Professional Tiling Services
 Q Hair

 Queanbeyan City Council

 Queanbeyan Diesel Services

 Queanbeyan Veterinary
 Questacon
 R Buckley Bricklayer
 R&C Pollack
 Rebel Sport - Belconnen
 Rebel Sports - Woden
 Relaxed Living Landscapes
 Relish on the Square
 Repco Car Care
 Restaurant 2602
 Roadway Mufflers
 Rock Wallaby
 Rodney's Nursery
 Roger David Hair
 Rolfe Motors
 Royal Canberra Golf Club
 RWPM Contractors
 Rydges - Lakeside
 Rydges Capital Hill Canberra
 Salem Children's Centre
 Salvos - Belconnen
 Salvos - Mitchell
 Salvos - Phillip
 Salvos-Weston
 Schiavello Pty Ltd



Russell Larnach

Council of Advice

Russell Larnach is a Commercial Director for Defence Materiel Organisation and leads a team providing commercial support in procurement, finance and contracting and improvement of project management practises. Russell' was previously in Banking and Finance where he held Senior Management and Administration positions. His business achievements have been in financial performance improvement and operational efficiency, brand development and change management. Russell has also held various office positions for non profit organisations within the community sector and has influenced past corporate sponsorship support for Volunteering ACT

Business Partners Continued

- Sculptures Hair Design
- Seiffert Auto Repairs
- Select Custom Joinery
- Semco Equipment Sales
- Serani Health Spa
- Serene Hair & Beauty
- Shea Constructions
- Shifty's Skateboards
- Simply Outdoor Constructions
- Sisco
- Southern Automotive Service
- Specialised Smash Repairs
- Spotless Services - AIS Kitchen
- Sriken Pty Ltd
- St Phillips Kindergarten
- Stardust Children's Centre
- State Kitchens & Joinery
- Steadford Builders
- Steve's Tiling
- Straightline
- Stuart Elliott Automotive
- Studio 218
- Style and Beauty Within
- Subway - Phillip
- Sulway Joinery
- SuperCuts - Gungahlin
- SuperCuts - Tuggeranong
- Supreme Smash Repairs
- Tackle World
- Tangles Hair Design
- Target - Canberra Centre
- Target - Queanbeyan
- Target - Tuggeranong
- Tastefully Catered - The Weston Club
- TDS Hair
- Teddybears Childcare Centre
- TG's Hair Studio - Fyshwick
- The Academy of Interactive Entertainment
- The African Look
- The Art Store - Braddon
- The Art Store - Phillip
- The Bay Hair Studio
- The Bike Shed - Gungahlin
- The Bike Shed - Phillip
- The Burns Club
- The Canberra Theatre Centre
- The Coffee Club
- The Federal Golf Club
- The Funny Shop
- The Hierophant
- The Innovative Hair Studio
- The Italian Kitchen
- The Kitchen Works
- The Location
- The Plumbing Doctor
- The RSPCA
- The Salvation Army - Mitchell
- The Word
- Tilley's Devine Café and Gallery
- Tim McMullan Farriers
- TLC Bicycles
- Tom's Farm
- Tony Farrugia Bodyworks
- Top Cat Upholstery & Interiors
- Totom House
- Toys 'R' Us-Belconnen
- Tuggeranong Aged Care -
- Tuggeranong Heath Centre
- Tuggeranong Arts Centre
- Tuggeranong Car Care
- Tuggeranong Metal Centre
- Tuggeranong Muffler Centre
- Tuggeranong Smash Repairs
- Tuggeranong Transmission & Brake Services Pty Ltd
- UCU Ltd
- Ultimate Tunes
- Ultratune
- Ulysis Catering - Canberra Irish Club
- Uneke Furniture
- Unisex Hair Boutique
- Urambi Primary School
- Urban Contractors
- VFM Maintenance
- Victoria's Models
- Wattle Early Childhood Centre
- Wayne Goodwin Carpentry
- Weston Creek Children's Centre
- Wiggins Racing
- William Edmund Pty Ltd
- Wizard Landscaping
- Woden Automotive Service
- Woden Plaza Newsagency
- Woden Valley Childcare Centre
- Woolworths - Belconnen
- Woolworths - Dickson
- Woolworths - Gungahlin
- Woolworths - Lanyon
- Workplace Massage Therapy
- Works Plumbing Services
- Xibit Printers
- Yamba Sports Club
- Yarralumla Bakery
- Yarralumla Nursery



Roberta McRae Council of Advice

Roberta's career has included primary and ESL teaching; 18 years in education in Australia and Malaysia - in schools, in federal and local Education Departments and CIT. Roberta received the Order of Australia Medal in 1990 for her contribution to migrant services.

Elected as an MLA for ACT in 1992, Roberta was Speaker for 3 years. She was re-elected in 1995 for another term, serving as Shadow Minister for Education, Sport and Planning and as Chair of the Assembly's Estimates Committee.

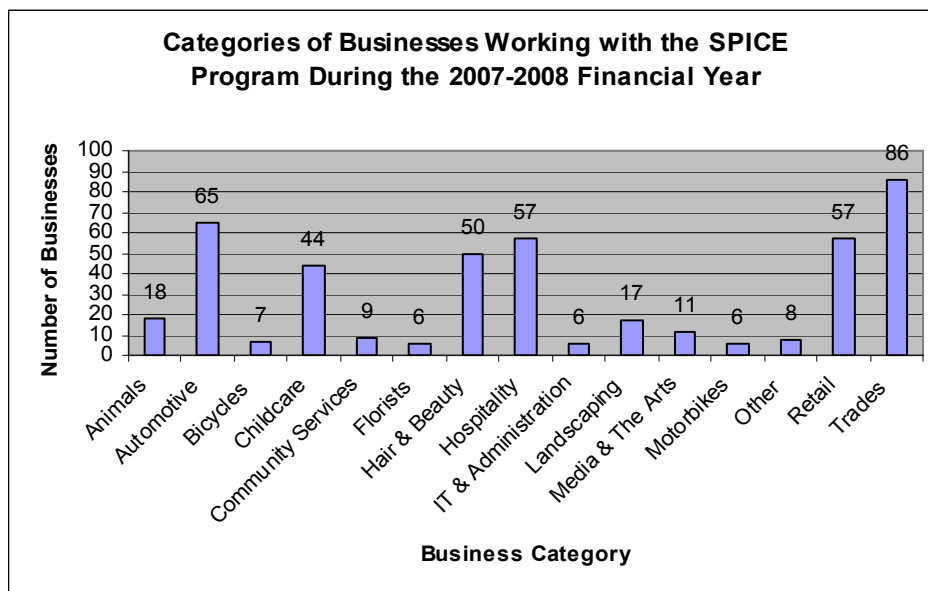
Part-time study culminated in a law degree and admission to practice as a solicitor in July 2003. She now works for Pamela Coward Higgins specialising in Property and Commercial law.

Added to service on the Council of Advice, Roberta is member of the Remuneration Tribunal for the ACT, President of the Board of Belconnen Community Services, Deputy Chair of the Canberra Labor Club Board and Chair of the Canberra Museum & Gallery Advisory committee

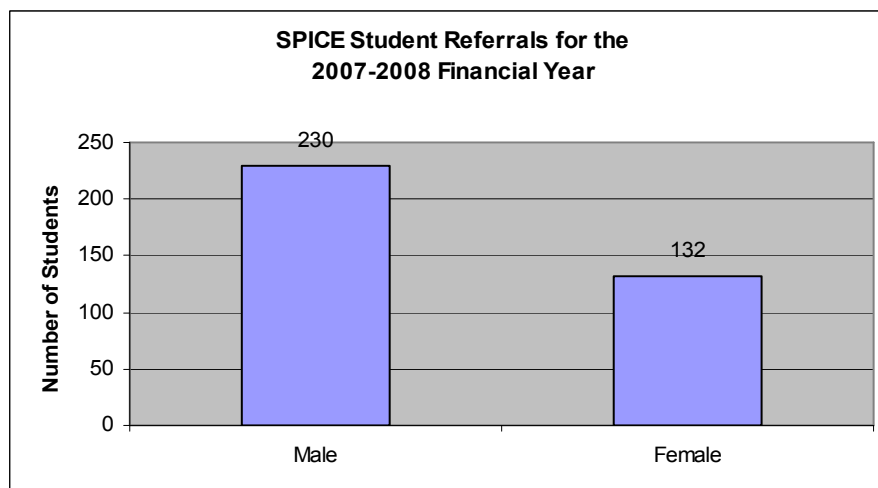


Students Participating In Community Enterprises

The SPICE Program continues to enjoy community support from the business and non-government sector. At the present time there are 447 active businesses involved with the program. The Graph opposite shows the type of businesses involved with the program.



Twenty four (24) schools and educational programs across the ACT have referred 362 students to the program during the 2007-2008 Financial Year. The students have been placed in at least one of the 447 active businesses. The Graph below shows the number of student referrals and the number of place-





Jason Lange Ordinary Member

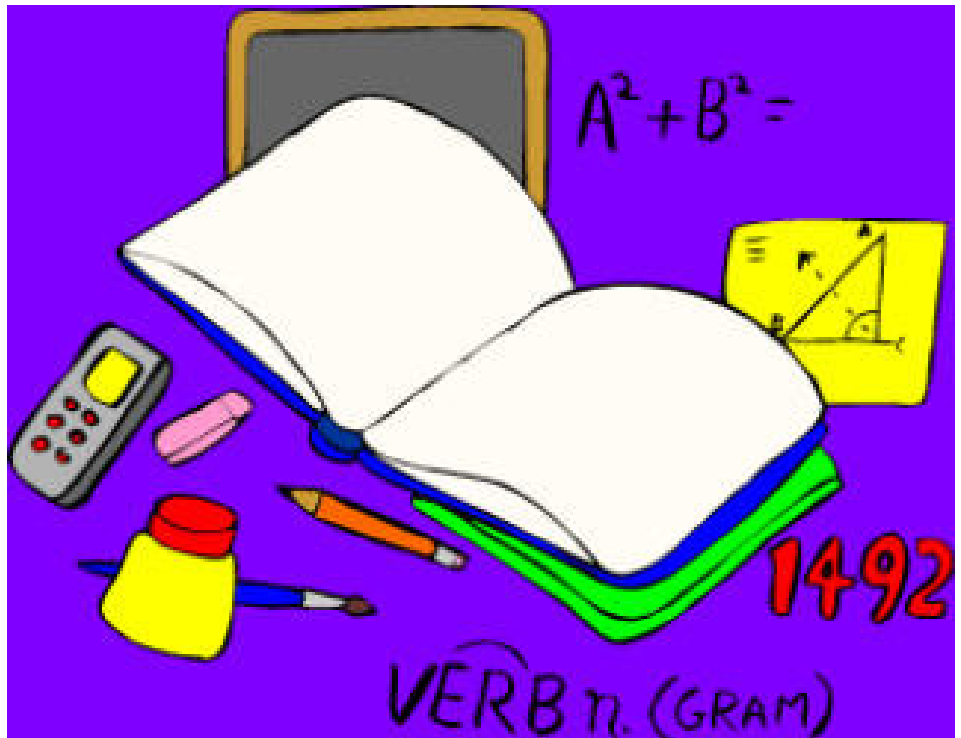
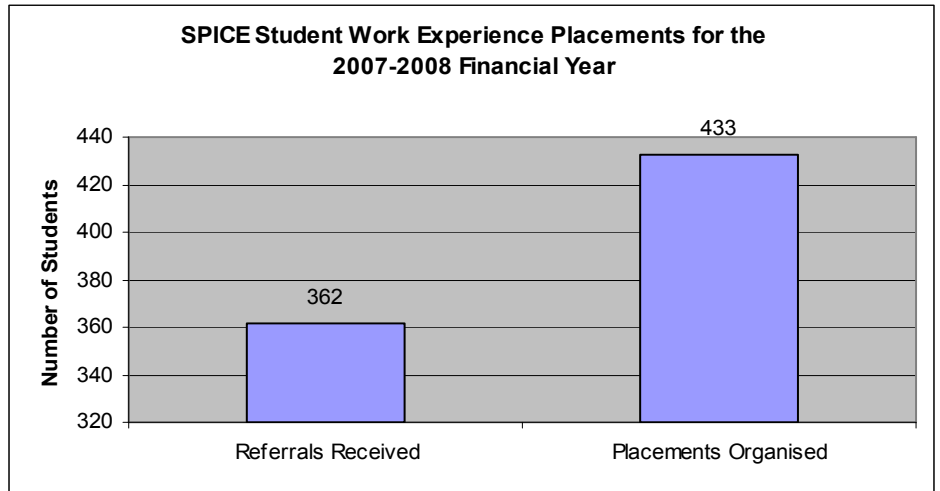
Jason has been a member of the Board since November 2004, including serving three years as Secretary. He is keenly interested in policy and governance principles, and has been working for the Australian Government since moving from Adelaide to Canberra in January 2004. Jason works as a policy adviser at the Treasury, and has worked previously on Social Policy issues at the Department of the Prime Minister and Cabinet and the then Department of Employment and Workplace Relations.



Margaret Beerworth Council of Advice

Margaret Beerworth holds a Master of Management and is currently working with Diabetes Australia as the National Partnerships and Communications Manager. With her previous role as ACT Executive Director, Margaret has over 19 years experience in working in the not-for-profit sector.

In addition to the work experience placements the program also matches students experiencing difficulty with Literacy and Numeracy skills with a trained tutor. Students and tutors meet weekly and use the SPICE literacy and numeracy modules. Thirty three (33) students were referred to the Literacy and Numeracy Program during the 2007-2008 Financial Year, twenty six (26) of which, were matched with a tutor, two (2) students left the region, and five (5) no longer required tutoring.



***Auditor's Report and
Financial Statements***

VOLUNTEERING ACT INCORPORATED

FINANCIAL REPORT

**FOR THE YEAR ENDED
JUNE 30 2008**

VOLUNTEERING ACT INCORPORATED

COMMITTEE'S REPORT

Your committee members submit the financial report of Volunteering ACT Incorporated for the financial year ended 30 June 2008.

COMMITTEE MEMBERS

The names of committee members throughout the year and at the date of this report are:

- | | |
|------------------|---------------------|
| Michael Talevich | Jim Purcell |
| Roberta Liddell | Wendy Whittem-Trunz |
| Ruth Pratt | Kay Mercieca |
| Jason Lange | Laura Turnbull |
| Tim Turner | |

PRINCIPAL ACTIVITIES

The principal activities of the Association during the financial year were to affirm and to recognise the value of volunteer work.

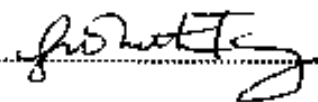
SIGNIFICANT CHANGES

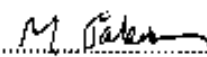
No significant change in the nature of these activities occurred during the year.

OPERATING RESULT

The loss from ordinary activities amounted to \$6,272.

Signed in accordance with a resolution of the Members of the Committee,

 _____ Name G. WHITTEM-TRUNZ

 _____ Name MICHAEL TALEVICH

Dated this 28th day of AUGUST 2008



WALTERTURNBULL

your extra asset

INDEPENDENT AUDIT REPORT TO THE MEMBERS OF VOLUNTEERING ACT INCORPORATED

Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report, of Volunteering ACT Inc. (the association), which comprises the balance sheet as at 30 June 2008, and the income statement, a summary of significant accounting policies, other explanatory notes and the statement by members of the committee.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the Associations Incorporation Act ACT and are appropriate to meet the needs of members. The committee's responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

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The financial report has been prepared for distribution to members for the purpose of fulfilling the committee's financial reporting requirements under the Associations Incorporation Act ACT. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we followed applicable Independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In our opinion, the financial report of Volunteering ACT Incorporated presents fairly, in all material respects the financial position of Volunteering ACT Inc. as at 30 June 2008 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements.



Shane Bellchambers
WalterTurnbull
Registered Company Auditor

15 September 2008
Canberra, ACT

VOLUNTEERING ACT INCORPORATED

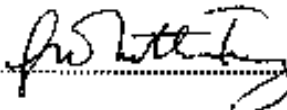
STATEMENT BY MEMBERS OF THE COMMITTEE


The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the financial report as set out on pages 5 to 10:

1. Presents a true and fair view of the financial position of Volunteering ACT Incorporated as at 30 June 2008 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that Volunteering ACT Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

A/President  G. WHITEM-TRUNZ
Name

Treasurer  MICHAEL TALEVICH
Name

Dated this 28th day of AUGUST 2008

VOLUNTEERING ACT INCORPORATED

INCOME STATEMENT

FOR THE YEAR ENDED 30 JUNE 2008

	Note	2008 \$	2007 \$
INCOME			
Funding		555,867	591,131
Donations		226,814	255,604
Other Income		145,066	119,268
Interest		<u>6,203</u>	<u>5,177</u>
		<u>933,950</u>	<u>971,180</u>
EXPENDITURE			
Accounting		11,864	11,149
Advertising		1,414	884
Audit		8,794	5,700
Bank charges		484	484
Depreciation		7,382	9,677
Direct project cost		149,869	215,549
Electricity		10,060	8,023
Office expenses		350,301	309,107
Superannuation		37,736	33,963
Wages		363,344	379,468
Workers compensation		<u>3,974</u>	<u>3,573</u>
		<u>940,222</u>	<u>977,577</u>
Profit / (Loss)		<u>(6,272)</u>	<u>(6,397)</u>
RETAINED PROFITS AT THE BEGINNING OF THE FINANCIAL YEAR		<u>116,801</u>	<u>123,198</u>
RETAINED PROFITS AT THE END OF THE FINANCIAL YEAR		<u>110,529</u>	<u>116,801</u>

The accompanying notes form part of this financial report.

VOLUNTEERING ACT INCORPORATED

BALANCE SHEET

AS AT 30 JUNE 2008

	Note	2008 \$	2007 \$
CURRENT ASSETS			
Cash and cash equivalents	3	170,908	176,543
Trade and other receivables	4	1,100	385
Prepayments		9,382	8,897
TOTAL CURRENT ASSETS		<u>181,390</u>	<u>185,825</u>
NON-CURRENT ASSETS			
Property, plant and equipment	5	10,418	14,793
TOTAL NON-CURRENT ASSETS		<u>10,418</u>	<u>14,793</u>
TOTAL ASSETS		<u>191,808</u>	<u>200,618</u>
CURRENT LIABILITIES			
Trade and other payables	6	17,500	36,548
Interest bearing liabilities	8	1,100	1,109
Grants received in advance	9	8,170	5,560
Short term employee benefits	10	51,717	36,401
TOTAL CURRENT LIABILITIES		<u>78,487</u>	<u>79,618</u>
NON CURRENT LIABILITIES			
Provisions	11	2,792	4,199
TOTAL NON CURRENT LIABILITIES		<u>2,792</u>	<u>4,199</u>
TOTAL LIABILITIES		<u>81,279</u>	<u>83,817</u>
NET ASSETS		<u>110,529</u>	<u>116,801</u>
MEMBERS' FUNDS			
Retained profits		110,529	116,801
TOTAL MEMBERS FUNDS		<u>110,529</u>	<u>116,801</u>

The accompanying notes form part of this financial report.

VOLUNTEERING ACT INCORPORATED
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2008

Note 1: Statement of Significant Accounting Policies

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act ACT. The committee has determined that the association is not a reporting entity.

The financial report has been prepared in accordance with the requirements of the Associations Incorporation Act ACT and the following Australian Accounting Standards:

- AASB 112 Income Taxes
- AASB 1031 Materiality
- AASB 110 Events after the Balance Sheet Date
- AASB 117 Leases

No other applicable Accounting Standards, Australian Accounting Interpretations or other authoritative pronouncements of the Australian Accounting Standards Board have been applied.

The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

a. Income Tax

The association is exempt from income tax due to the exemption granted under section 50-5 of the Income Tax Assessment Act 1997, as it is a public benevolent institution.

b. Fixed Assets

The depreciable amount of all fixed assets are depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

The depreciation rates used for each class of depreciable asset are:

Class of Fixed Asset	Depreciation Rate
Plant and Equipment	20% -33%

VOLUNTEERING ACT INCORPORATED
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2008

Note 1: Statement of Significant Accounting Policies (cont'd)

c. Leases

Leases of fixed assets where substantially all the risk and benefits incidental to the ownership of the asset, but not the legal ownership are transferred to the association are classified as finance leases.

Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for that period.

Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term. Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred.

Lease incentives under operating leases are recognised as a liability and amortised on a straight-line basis over the life of the lease term.

Note 2: Incorporation

The Association was incorporated on the 12th day of July 1989.

The Association changed its name in February 1997 from the Volunteering Centre of the ACT to Volunteering ACT Incorporated. The official announcement for operating purposes was made in July 1997 in line with changes of the national name and the changes in other States and Territories.

The Association aims is to affirm the value of volunteer work to volunteers, recipients and communities and to recognise the value of volunteer work as a form of community development and as a means by which individuals can become involved in their community.

	2008	2007
	\$	\$
Note 3: Cash and Cash Equivalents		
Cash on hand	800	700
Cash at bank	<u>170,108</u>	<u>175,843</u>
	<u>170,908</u>	<u>176,543</u>

VOLUNTEERING ACT INCORPORATED
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2008

	2008 \$	2007 \$
Note 4: Trade and Other Receivables		
Trade debtors	<u>1,100</u>	<u>385</u>
	<u>1,100</u>	<u>385</u>
Note 5: Property, Plant and Equipment		
Plant and equipment	55,052	92,332
Less accumulated depreciation	<u>(44,634)</u>	<u>(77,539)</u>
	<u>10,418</u>	<u>14,793</u>
Note 6: Trade and Other Payables		
CURRENT		
Creditors and accruals	4,164	20,054
Accrued expenses	5,709	4,200
Superannuation, FBT & PAYG Payable	3,643	5,995
GST payable	<u>3,984</u>	<u>6,299</u>
	<u>17,500</u>	<u>36,548</u>
Note 7: Leasing Commitments		
Operating Lease Commitments		
Being for rent of car		
Payable – minimum lease payments		
- not later than 12 months	6,527	5,163
- between 12 months and 5 years	-	-
- greater than 5 years	<u>-</u>	<u>-</u>
	<u>6,527</u>	<u>5,163</u>
Note 8: Interest Bearing Liabilities		
Visa card	<u>1,100</u>	<u>1,109</u>
	<u>1,100</u>	<u>1,109</u>

VOLUNTEERING ACT INCORPORATED
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2008

	2008 \$	2007 \$
Note 9: Grants Received in Advance		
Unearned funding revenue	<u>8,170</u>	<u>5,560</u>
	<u>8,170</u>	<u>5,560</u>
 Note 10: Short Term Employee Benefits		
Current		
Annual leave	38,843	27,825
Long service leave	<u>12,874</u>	<u>8,576</u>
	<u>51,717</u>	<u>36,401</u>
 Note 11: Provisions		
Non-Current		
Long service leave	<u>2,792</u>	<u>4,199</u>
	<u>2,792</u>	<u>4,199</u>

Note 12: Events After Balance Sheet Date

There have been no events subsequent to reporting date, which require disclosure in the financial statements.

